

# Sentinel Warranty Snapshot

**VEHICLE WARRANTY** 



#### Quality warranty coverage with National Warranty Company

Things can go wrong with vehicles. It's common sense that the older a vehicle gets, the higher its risk of its components failing. If you're thinking about purchasing a vehicle you may also want to consider how you would cover costs of unexpected repairs when your Manufacturer's Warranty expires.

You can take comfort that a Sentinel Warranty administered by NWC means quality coverage and access to support from NWC's experienced customer service team.



### Sentinel Warranty Snapshot

	PLAN A	PLAN B	PLAN C
Eligibility	Your Motor Dealer will select one of the following Warranty plans.		
Per Claim Limit (each Category)	\$2,000	\$3,000	\$5,000
Terms Available	1, 3 or 5 year terms available. Travel unlimited kilometres during the warranty term.		
Transferrable	Yes		
Servicing Requirements	Servicing as per manufacturer guidelines		
Number of Claims	Unlimited (total value of claims limited to purchase price of vehicle)		

Cover under your Sentinel Warranty commences when your manufacturer's warranty expires, and includes:



Cover for mechanical failure - including a covered component that suffers a mechanical failure due to wear and tear.



Cover for emergency accommodation and car hire in the event of a breakdown (up to the specified limits of the Warranty).



If you sell your vehicle, you can also transfer the warranty.



Approved repairers are paid directly, therefore reducing your out of pocket expenses.

repair network. ]<u>=</u>| –⊗

An Australia

wide approved

1



## What happens if I need to make a claim?

If your vehicle breaks down during the term of your warranty, call the NWC team on 1800 888 760 or contact NWC at warranty@nwc.com.au before commencing any repair work.

A member of the NWC team will direct 2 you to the nearest approved repairer for diagnosis. Once the diagnosis and all required information is received, we will assess your claim.

If the claim is approved your vehicle is 3 repaired and payment for the repairs is made direct to the approved repairer.

#### Accommodation

\$175 per day for the maximum of (5) five days towards the cost of accommodation.

#### Car Hire

\$125 per day for the maximum of (7) seven days towards the cost of car hire.

# What's Covered

# Per Claim Limit (Each Category): Plan A \$2,000 | Plan B \$3,000 | Plan C \$5,000

Engine	Steering System	Power Windows
Balance shaft and bearings, camshaft, connecting rods, crankshaft, crankshaft bearings, cylinders, cylinder head, head gaskets, valves and	Steering box, rack and pinion, and power steering pump.	Motor and window regulator (excludes sunroof).
lifters, engine block, internal bushings, oil pump, piston rings, pistons and wristpins.		Differential
		Internal lubricated parts.
Ignition System		5 10 1
Ignition module, ignition coil and		Fuel System
crank angle sensor.		Fuel injectors, carburettor and fuel pump, throttle body.
Engine ECU.		Braking System
Clutch System		Booster, brake calipers, master cylinder.
Pressure plate, master cylinder, slave cylinder		ABS System
and booster.		ABS control unit.
Radiator		Drive Shaft and Universals
Leaks due to split or fractured tank		Drive shaft and universal joints.
Air Conditioning		Turbocharger/Supercharger
Compressor, evaporator and condenser.		All internal mechanical parts.
	Electrical System	
Gearbox/Transmission/Transfer Case	Alternator, starter motor,	Cooling System
TCM computer, solenoids, mechatronics unit, and all internal mechanical parts.	voltage regulator and	Cooling fan, thermostat, thermostat ising, viscous coupling and water pump.



## About National Warranty Company

National Warranty Company is the warranty administrator for the Sentinel Warranty. Established in 1999, NWC specialises in the administration of extended warranty products which are sold by our trusted partners. We are proud to provide quality customer service in the event of unexpected mechanical and electrical faults to your vehicle.

For more information about the Sentinel Warranty please speak with your dealer.

The warranty product is issued by your dealer and is administered by Davantage Group Pty Ltd (ABN 35 161 967 166 AFSL 438157) trading as National Warranty Company (NWC). Your dealer is required to provide the customer's details to NWC so that NWC can determine whether your warranty claim will be processed.

By purchasing the Sentinel Warranty you will get the benefit of certainty regarding the period of warranty coverage and the convenience of having the replacement process managed for you. Read the Warranty Contract for the full terms, conditions and exclusions and a summary of the rights and remedies available to you under the Australian Consumer Law before making any decision to purchase the warranty.

Your goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits provided under this warranty are in addition to other rights and remedies you have under the law.